The tables below show progress on actions to the end of 2024. Of the 109 actions reporting at the end of 2023/24, 91 are on track and 5 have been completed. The remainder are showing limited progress, for the most part due to capacity or resourcing issues or waiting for external assessments. It should also be noted that the action plan is an organic document and actions may need to be amended or removed due to changes in government policy or factors beyond our control.

PRINCIPLE 1: REDUCE ENERGY CONSUMPTION

| Ref | Actions | Owner | Timescale | Status |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------|------------------------|
| E01 | Continue to utilise sustainable road maintenance materials | Highway Asset Management | Ongoing | On track |
| E02 | New build- Ensure that the prioritisation of carbon reduction is maintained throughout the design and build process. | Capital Projects | Ongoing | On track |
| E03 | New build - Ensure new corporate buildings reflect and deliver the processes within the climate change strategy. | Capital Projects | Ongoing | On track |
| E04 | New build - Reduce use of brick and blockwork in designs for our house building and increase the use of more sustainable processes and materials. | Capital Projects | Ongoing | On track |
| E05 | New build - Require and analyse whole life costing during the building design process. | Capital Projects | Ongoing | Limited or no progress |
| E06 | New build - Investigate the implementation of a set carbon intensity parameters for construction of new council buildings (e.g. KgCO2e/m2). | Capital Projects | Apr-24 | Limited or no progress |
| E07 | Global initiatives - Review how building fabric air tightness could be improved through sealing, draught stripping and closing off unused ventilation openings. | Corporate Landlord | Ongoing | On track |
| E08 | Global initiatives - Consider introducing and improving loft insulation. | Corporate Landlord | Mar-25 | Not due to be reported |
| E09 | Global initiatives - Review hot water wastage. | Corporate Landlord | Ongoing | On track |
| E10 | Global initiatives- Insulate all pipework, valves and fittings throughout. | Corporate Landlord | Ongoing | On track |
| E11 | Global initiatives- Review opportunities for solar panels. | Corporate Landlord | Ongoing | On track |
| E12 | Global initiatives- Review combined heat and power opportunity. | Corporate Landlord | Ongoing | On track |
| E13 | Global initiatives- Review solar water heating. | Corporate Landlord | Ongoing | On Track |
| E14 | Global initiatives- Introduce draught lobbies to reduce unwanted air infiltration. | Corporate Landlord | Ongoing | On track |

| Ref | Actions | Owner | Timescale | Status |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------|-----------------------------------------------|
| E15 | Global initiatives- Review building lighting strategies with particular focus to luminaires, control systems and daylighting provision. Install occupancy sensor controls to lighting in all rooms, wc's and corridors. Setting time delays to minimum practical levels. | Corporate Landlord | Ongoing | On track |
| E16 | Corporate Buildings - Undertake a rationalisation of the office portfolio to reflect the reduced occupancy levels following the COVID-19 pandemic and the numbers of staff working from home. | Corporate Landlord | Dec-24 | Not due to be reported |
| E17 | Town Hall - Consider introducing or improving wall insulation (internal lining) to solid single skin structures. | Corporate Landlord | Mar-25 | Not due to be reported |
| E18 | Town Hall- Consider replacing or improving glazing (single glazed integral windows). | Corporate Landlord | Ongoing | On track |
| E19 | Town Hall- Consider introducing or improving insulation of flat roofs. | Corporate Landlord | Ongoing | On track |
| E20 | Dolphin Centre - Consider variable speed drives for fans, pumps, and compressors. | Corporate Landlord | Mar-24 | Progress made but likely to miss target |
| E21 | Dolphin Centre - Review BMS installation and submetering monitoring. | Corporate Landlord | Mar-24 | Progress made but likely to miss target |
| E22 | Dolphin Centre - Consider fitting secondary glazing and under glaze sky lights where appropriate. | Corporate Landlord | Ongoing | On track |
| E23 | Dolphin Centre - Consider how the pool complex air tightness can be improved and sealed better. | Corporate Landlord | Mar-24 | Progress made but likely to miss target |
| E24 | Dolphin Centre - Review condition of fabric for measures to improve energy performance i.e. building pressure tests for air tightness and thermography tests for insulation continuity. | Corporate Landlord | Ongoing | On track |
| E25 | Dolphin Centre - Consider replacing any legacy sodium-based lighting with LED. | Corporate Landlord | Mar-24 | Progress made but likely to miss target |
| E27 | Deliver on Housing Services Climate Change Strategy | Housing Services | Ongoing | On track |
| E28 | Dolphin Centre- Review use of pool covers. | Leisure Services | Mar-24 | On Track |
| E29 | Dolphin centre - investigate solar panel options | Leisure Services | Sep-24 | On Track |
| E30 | Dolphin centre - New Windows for front of house - plans to be in place Sept 2024 | Leisure Services | Mar-25 | Not due to be reported |
| E31 | Dolphin Centre - triple glazed windows around pool hall | Leisure Services | Jan-24 | On Track |

| Ref | Actions | Owner | Timescale | Status |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-----------|-----------------------------------------------|
| E32 | M&E phase 3 works | Leisure Services | Jul-25 | Not due to be reported |
| E33 | Hippodrome - Introduce expandable entrance collars to connect the rear of the delivery vehicles to loading areas to reduce heat losses. | Corporate Landlord | Mar-24 | Progress made but likely to miss target |
| E33 | New CHP plant | Leisure Services | Jul-25 | Not due to be reported |
| E34 | Variable speed fan for AHU1 | Leisure Services | Jul-25 | Not due to be reported |
| E35 | Enforce private rented and non-domestic Minimum Energy Efficiency Standards regulations. | Private Sector Housing | ongoing | On track |
| E36 | Develop pipeline of projects ready for future funding streams | Sustainability & Climate Change Lead Officer | Dec-24 | Not due to be reported |
| E37 | Developing the net zero business sector. | Business Growth & Investment | Ongoing | On track |
| E38 | Planning- Include a request in planning applications for expected carbon impact of developments. | Development Management | Sep-24 | Not due to be reported |
| E39 | Council maintained school premises - ensure all maintenance, upgrades and refurbishment consider environmentally friendly options and adhere to the new guidance | Skills and Employability | Ongoing | On track |
| E40 | Reduce paper across both site, digitalising historical information and promoting this with staff. | Library Service | Ongoing | On track |
| E41 | To evaluate how efficient the heating system is at Cockerton and explore the option of more efficient fans. | Library Service | Sep-24 | On track |
| E42 | Food & beverage will be locally sourced where possible. | Hopetown Darlington | Ongoing | On track |
| E43 | No single use plastic will be used. Food and drink packaging will be from sustainable materials. | Hopetown Darlington | Ongoing | On track |
| E44 | Leftover packaged food will be offered to the local food bank | Hopetown Darlington | Ongoing | On track |
| E45 | Left over fresh food will be offered to the Too Good to Go scheme | Hopetown Darlington | Ongoing | On track |
| E46 | Waste packaging to landfill will be reduced through recycling & composting | Hopetown Darlington | Ongoing | On track |
| E47 | Where possible retail stock will be locally sourced | Hopetown Darlington | Ongoing | On track |
| E48 | Toys & other items sold will not be made from plastic unless it has been recycled first | Hopetown Darlington | Ongoing | On track |

| Ref | Actions | Owner | Timescale | Status |
|-----|----------------------------------------------------------------------------------------------------------------|------------------------|-----------|------------------------|
| E49 | Events will recycle and reuse material as much as possible | Hopetown Darlington | Ongoing | On track |
| E50 | Hire equipment will be from local companies to reduce road mileage | Hopetown Darlington | Ongoing | On track |
| E51 | Event retail, food & beverage will be from sustainable sources | Hopetown Darlington | Ongoing | On track |
| E52 | Exhibitions will recycle and reuse material as much as possible | Hopetown Darlington | Ongoing | On track |
| E53 | Hire equipment will be from local companies to reduce road mileage | Hopetown Darlington | Ongoing | On track |
| E54 | When hiring in exhibitions the mode of transport and distance travelled will be taken into consideration | Hopetown Darlington | Ongoing | On track |
| E55 | Retail sold will be from sustainable sources | Hopetown Darlington | Ongoing | On track |
| E56 | Single use presentation materials such as foamboard will be avoided. | Hopetown Darlington | Ongoing | On track |
| E57 | For collections management, a clean hand policy will be introduced to reduce amount of single use gloves | Hopetown Darlington | Ongoing | On track |
| E58 | Nitrile gloves and acid free paper will be recycled when they can no longer be used | Hopetown Darlington | Ongoing | On track |
| E59 | Climate control methods such as dehumidifiers will only be used when essential | Hopetown Darlington | Ongoing | On track |
| E60 | Digital marketing rather than paper will be used wherever possible | Hopetown Darlington | Ongoing | On track |
| E61 | Local photographers, videographers and drone operators will be used for professional footage to reduce mileage | Hopetown Darlington | Ongoing | On track |
| E62 | All internal advertising screens, donation points etc will be switched off during closing hours | Hopetown Darlington | Ongoing | On track |
| E63 | Colouring sheets or trails will not be printed unless for a specific purpose or need | Hopetown Darlington | Ongoing | On track |
| E64 | Materials for workshops will be sourced locally where possible | Hopetown Darlington | Ongoing | On track |
| E65 | The sustainability of materials used in formal and informal workshops/activities will be considered | Hopetown Darlington | Ongoing | On track |
| E66 | Delivery of the Social Housing Decarbonisation (wave 2) project by March 2025 | Housing Services | Mar-25 | Not due to be reported |
| E67 | All Council Homes to achieve EPC band C by 2030 | Housing Services | Apr-25 | Not due to be reported |

PRINCIPLE 2: REDUCE DEMAND FOR FOSSIL FUELS

| Ref | Actions | Owner | Timescale | Status |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------|------------------------|
| F01 | DBC to assist with TVCA's Bus Service Improvement Plan (BSIP), which seeks to decarbonise the Tees Valley bus fleet. Reinforce Darlington voluntary agreement of switching off bus engines after 2 minutes in the town centre (if bus is not fitted with automatic cut off. | Transport Planning | Ongoing | On track |
| F02 | Staff travel- Include questions in staff survey to establish travel habits pre, during and post lockdown. | Transport Planning | Ongoing | Limited or no progress |
| F03 | Staff travel- Include questions in staff survey regarding current and potential cycling incentives schemes. | Transport Planning | Ongoing | Limited or no progress |
| F04 | Staff travel- Have a pool of low emission/hybrid/electric cars for staff to use for work related travel to try and encourage staff members to travel to and from work more sustainably. | Transport Planning | Ongoing | Limited or no progress |
| F05 | Staff travel- Investigate setting up a car club for travel to, from and during work. | Transport Planning | Ongoing | Limited or no progress |
| F06 | Staff travel - Following survey; support Active Travel Hub in Darlington, delivered by Sustrans through TVCA contract. | Transport Planning | Ongoing | On track |
| F07 | Active Travel - Local Cycle and Walking Infrastructure Plans (LCWIPs) | Transport Planning | Ongoing | On track |
| F08 | Rollout of additional Electric Vehicle Charging Points (EVCPs) | Transport Planning | Ongoing | On track |
| F09 | Implementation of a package of safety measures around schools including - 20mph zones / safe routes to school / waiting restrictions / schools streets / school crossing patrol service / pedestrian and cycle training | Transport Planning | Ongoing | On track |
| F10 | Council fleet- Identify infrastructure needs for fleet transition. | Waste & Transport Services | Ongoing | On Track |
| F11 | Council fleet- Identify sources of funding for fleet transition. | Waste & Transport Services | Ongoing | On Track |
| F12 | Continue to encourage taxi drivers to switch to electric by offering reduced licence fee as part of taxi policy | Licensing | ongoing | On Track |
| F14 | New build- Incorporate low carbon heating system considerations into developments. | Development Management | Ongoing | On track |
| F15 | Sustainable travel options will be promoted to visitors | Hopetown Darlington | Ongoing | On track |
| F16 | Sustainable travel options will be promoted to schools | Hopetown Darlington | Ongoing | On track |

PRINCIPLE 3: CONTRIBUTE TO A GREENER GRID

| Ref | Actions | Owner | Timescale | Status |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-----------|------------------------|
| G01 | We adopt a presumption in favour of renewables and batteries across our whole estate, integrating these technologies as standard in all capital projects. | Capital Projects | Ongoing | On track |
| G02 | Our building design process takes a whole system approach to low carbon technologies, exploring all options for energy standards, such as Passivhaus standards. | Capital Projects | Ongoing | On track |
| G03 | Public Transport - CRSTS infrastructure schemes | Transport Planning | Ongoing | On track |
| G03 | Revisit heat network feasibility | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |

PRINCIPLE 4: SEQUESTER CARBON

| Ref | Actions | Owner | Timescale | Status |
|-----|----------------------------------------------------------------------------|----------------------------------------------|-----------|------------------------|
| S01 | Explore opportunities for enhancing roadside verges and open space. | Countryside Services | ongoing | On Track |
| S02 | Plant 20,000 new trees. | Countryside Services | Mar-24 | Completed |
| S03 | Food waste collection - Implement food waste collection service | Waste & Transport Services | Mar-26 | Not due to be reported |
| S04 | Council in joint project to develop a carbon neutral waste to energy plant | Waste & Transport Services | Mar-28 | Not due to be reported |
| S05 | Develop plan for offsetting emissions, including how it would be funded. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |

GOVERNANCE

| Ref | Actions | Owner | Timescale | Status |
|------|------------------------------------------------------------------------------------------------------------|---------------------|-----------|---------------------|
| Go01 | All cabinet reports, scrutiny reports, plans and policies will include a climate change impact assessment. | Democratic Services | Mar-24 | Limited Progress |

PROCUREMENT

| Ref | Actions | Owner | Timescale | Status |
|-----|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------|------------------------|
| P01 | Work with procurement to reduce our supply chain emissions and influence suppliers' climate change practices | Sustainability & Climate Change Lead Officer | Dec-24 | Not due to be reported |

APPENDIX A

| Ref | Actions | Owner | Timescale | Status |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------|----------|
| P02 | Review the current criteria and encourage school transport drivers to switch off engines when stationary and move to electric vehicles. | Procurement | Ongoing | On track |

FINANCING

| Ref | Actions | Owner | Timescale | Status |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------|------------------------------|
| Fi01 | Lobby government for funding to be available, for example, the long-awaited UK Shared Prosperity Fund, and allocated on a fair basis. | Finance | Ongoing | On track |
| Fi02 | Investigate the practicality of issuing bonds. | Finance | Dec-24 | |
| Fi03 | Explore risk/scrutiny of using financing from specialist climate/carbon reduction schemes offering interest free loans (i.e. Salix Finance, etc.) | Finance | Ongoing | On track |
| FiO4 | Investigate a system to ring-fence (all or proportion of) savings achieved as a direct result of council climate change policies which can be used to support further investment. | Finance | Mar-24 | Completed |
| Fi05 | Use of S106 to fund transport & infrastructure linked to climate change objectives. | Finance | Dec-24 | Not due to be reported |
| Fi07 | Explore legal and practicality of building in environmental goals into relevant procurement and if not achieved supplier to pay a climate rebate which can be retained to fund future climate change actions. | Procurement | Mar-30 | Not due to be reported |
| Fi07 | Explore legal/statutory powers to add a climate levy to schemes/projects. | Legal | Mar-30 | Not due to be reported |

ADAPTATION

| Ref | Actions | Owner | Timescale | Status |
|-----|-------------------------------------------------------------------------------------------------------------------------|----------------------|-----------|----------|
| A01 | Monitor impact of climate change on rivers and potential water safety issues | Community Resilience | ongoing | On Track |
| A02 | Maintain links with voluntary and community sectors to ensure continued service delivery with changing weather patterns | Adult Social Care | ongoing | On track |

| Ref | Actions | Owner | Timescale | Status |
|-----|------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------|------------------------------|
| A03 | Adjust rotas if changing climate affects staff ability to safely work | Adult Social Care | ongoing | On track |
| A04 | Consider flexible hours for staff during extreme weather periods | Adult Social Care | ongoing | On track |
| A05 | Ensure staff recognise and deal with signs of heat exhaustion/heat stroke | Adult Social Care | ongoing | On track |
| A06 | Review ability to deal with increased numbers of vulnerable people through risk management. | Adult Social Care | ongoing | Completed |
| A07 | Review contingency plans to ensure they take account of climate change | Adult Social Care | ongoing | On track |
| A08 | Identify and understand critical and local infrastructure. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A09 | Embed climate change in local flood risk management strategies. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A10 | Work with local resilience forums to collect and share data on resource impacts of severe weather events. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A11 | Include possible health impacts from weather events and future climate risks in the Joint Strategic Needs Assessment. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A12 | Use local data on population and health to consider social vulnerability to climate change impacts. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A13 | Include adaptation in health and wellbeing plans. | Sustainability & Climate Change Lead Officer | Mar-24 | Completed |
| A14 | Assess the range of social care assets and key routes used by staff at risk of flooding. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A15 | Support commissioners to embed consideration of future climate change into the commissioning processes of care providers. | Sustainability & Climate Change Lead Officer | Dec-24 | Not due to be reported |
| A16 | Assess flood risk of residents (particularly vulnerable adults and children) who have care provided at home. | Sustainability & Climate Change Lead Officer | Mar-24 | Completed |
| A17 | Ensure biodiversity net-gain proposals in new development are screened to ensure they are suitable under future climate scenarios. | Ecologist | Ongoing | On track |
| A18 | Use green infrastructure to providing shading and cooling for buildings or to protect walking and cycling routes. | Sustainability & Climate Change Lead Officer/Ecologist | Ongoing | On track |

| Ref | Actions | Owner | Timescale | Status |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------|------------------------------|
| A19 | Undertake a local climate change risk assessment for most vulnerable services (eg education and social care). | Sustainability & Climate Change Lead Officer | Dec-24 | Not due to be reported |
| A20 | Integrate adaptation measures in statutory plans, strategies and functions. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |
| A21 | Map longer-term decisions and investments across service areas to determine opportunities to build in resilience. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |
| A22 | Embed contractual requirements for climate resilience or adaptation into key contracts and services. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |
| A23 | Engage with infrastructure providers to understand impact on local authority infrastructure assets and develop plans to reduce risks. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |
| A24 | Work across infrastructure providers and agencies to understand interdependent risks. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A25 | Investigate requirement of the BREEAM adaptation credit in new build and refurbishments. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A26 | Implement local responses to the Heatwave Plan for England. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A27 | Identify the most vulnerable groups to climate change risks. | Sustainability & Climate Change Lead Officer | Jun-24 | Not due to be reported |
| A28 | Identify critical at-risk businesses and infrastructure. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A29 | Review Adaptation Reporting Power reports of local organisations to understand key infrastructure issues. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A30 | Engage key partners such as the Environment Agency, Natural England, neighbouring authorities and Tees Valley Nature Partnership to develop adaptation actions for natural capital. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A31 | Use green infrastructure and other nature-based solutions to provide resilience. | Sustainability & Climate Change Lead Officer | Mar-25 | Not due to be reported |
| A32 | Strategy and action plan formally reviewed every three years, with an ongoing watching brief. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |

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| Ref | Actions | Owner | Timescale | Status |
|-----|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------|------------------------------|
| A34 | Use the ADEPT guidance to determine next steps needed to reach 'maturing adaptation' level. | Sustainability & Climate Change Lead Officer | Mar-26 | Not due to be reported |
| A35 | Identify key contacts in other organisations and to understand shared priorities for climate resilience in key statutory areas. | Sustainability & Climate Change Lead Officer | Ongoing | On track |
| A36 | Collaborative working through local government networks and other key partners to increase efforts to embed adaptation. | Sustainability & Climate Change Lead Officer | Ongoing | On track |
| A37 | Promote sign up to the Environment Agency's flood warning service. | Sustainability & Climate Change Lead Officer | Ongoing | On track |
| A38 | Promote water, energy efficiency and flood resistance and resilience measures. | Sustainability & Climate Change Lead Officer | Ongoing | On track |
| A39 | Raise awareness of relevant climate risks with local businesses | Business Growth & Investment | Ongoing | On track |
| A40 | Review local biodiversity action plans and species action plans to develop actions for particular species vulnerable to future climate | Ecologist | Ongoing | On track |

INFLUENCING

| Ref | Actions | Owner | Timescale | Status |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------|--------------------------------------------------|
| 101 | Form a climate change working group with young people | Youth Participation | Mar-26 | Not due to be reported |
| 102 | Use existing meetings with young people to look at climate change actions | Youth Participation | Mar-25 | Not due to be reported |
| 103 | Work with Climate Change team to develop appropriate tools for sharing with vulnerable customers | Adult Social Care | ongoing | Progress made but likely to miss target |
| 104 | Continue to support and encourage staff to consider reducing carbon footprint e.g electric cars take up, walking, cycling, personal and professional responsibilites (energy efficiency etc) | Adult Social Care | ongoing | On track |
| 105 | Promote Good "carbon-neutral" practice to local businesses – supporting awareness raising, promoting smarter working and resource efficiency and encouraging better understanding of carbon footprints | Business Growth & Investment | Ongoing | On track |
| 106 | Promoting sustainable inward investment | Business Growth & Investment | Ongoing | On track |

APPENDIX A

| Ref | Actions | Owner | Timescale | Status |
|-----|----------------------------------------------------------------------------------------------------------------|---------------------|-----------|----------|
| 107 | To hold quarterly events about sustainability, recycling, climate change etc. at both Libraries | Library Service | Ongoing | On track |
| 108 | To work with the sustainability and climate change lead officer to develop a school climate change conference. | Library Service | Dec-24 | On track |
| 109 | Customers will be encouraged to join in with actions both on and off site | Hopetown Darlington | Ongoing | On track |
| l10 | Visitors will be encouraged to take photographs of trails and activites or to download resources | Hopetown Darlington | Ongoing | On track |
| l11 | Participants will be encouraged to recycle materials they do not wish to take home | Hopetown Darlington | Ongoing | On track |

COMMUNICATIONS

| Ref | Actions | Owner | Timescale | Status |
|-----|----------------------------------------|------------------------|-----------|----------|
| C01 | Internal communications plan delivered | Communications Team | Ongoing | On track |
| C02 | External communications plan delivered | Communications Team | Ongoing | On track |